MINUTES OF MEETING

Held on 16th September 2026 at Allan water House and Hybrid at 10am

Present

William Derrek

Margaretanne Browne

Anna Johnston

Sarah-Jane Dunbar

Moira Robertson

Hugh McClung

Luke Scrivens, (Tenant Participation Officer)

William opened the meeting by welcoming everyone and thanking everyone for attending.

Minutes of the last meeting:

August 2026 meeting were approved by Anna and seconded by Moira.

Business arising:

William started by asking about the August meeting when Michelle Flynn attended and asked Luke if there were any other updates, no updates until January 2027 and there is an event the STA are planning on attending in December 2026, but dates will be confirmed once Luke gets them.

Anna asked about the TPAS AGM and was told that they will are planning to have the AGM in November 2026 - date will be confirmed soon with the budget to be in place for discussion.

Luke informed all STA members that he will be leaving his current position as Tenant Participation Officer to move to a new job position within the council as a Community

Development Officer. STA members wished him well on his new endeavour. We will see him about in his new position.

Margaretanne has the TikTok up and running now.

We discussed the advantages of getting a portable Loop system, and it was decided to order one for STA. Sarah-Jane will look about and get one ordered.

Reports:

Chairs report:

William started by talking about the low interest shown from potential of new members. We need to do more to get new members to join the STA. It was discussed that we could maybe do meetings over the internet, on different days and at different times.

William then spoke about the posters Margaretanne was creating and is pleased with them, he has suggested, and it was agreed, that posters will be issued a few weeks before the meetings and to get them out on social media (with dates, times and where meetings are being held). We have also agreed to have the meetings at different venues or areas within the Stirling Council Area. It was also suggested that we should have more meetings throughout the month online so that others may be able to attend.

Sarah-Jane suggested to use a bit more of the money we got from the bank last year as compensation and get a £50 gift card for an STA questionnaire completion prize draw at the open day like. The winner would be selected after the event and contacted to arrange to meet and have a picture taken of them receiving their prize. All agreed to use it again for the open day to go to a council tenant.

Maybe have other meeting that is not a STA Monthly meeting to try and attract new members, perhaps going with the council officers.

Hugh mentioned that a lot of people are happier to sit at home, in their own environment rather than attend meetings in person, and it was suggested that we could have people that don't attend meetings but maybe just make contact as and when they wish, as associate members. At the AGM we did say that council officers need to help us more as they have a responsibility to encourage their tenants to take an interest, they have the communication avenues with their tenants, that STA do not have access to.

Maybe get posters put out over the Stirling area to attract more tenants that would be interested to join the STA, we all agreed. Margaretanne sent the poster through to Luke so he could print out different sizes.

Secretary Report:

Nothing to report, as her laptop is not working again, but is getting checked by her son's friend that is good with laptops. But we are happy to keep an eye on anything that comes through from TPAS Scotland, etc.

Also, anna mentioned that Scottish Housing Regulator has contacted her to be a tenant advisor for them which has been mentioned before, not had contact with them yet about anything that is a good thing.

William includes that he talked to Eveline and Lesley from TPAS Scotland about the courses that Margaretanne and Sarah-Jane are currently doing. Margaretanne will pass the link to Lesley Baird.

Treasurers Report:

Sarah-Jane provided the accounts around, and not a lot has been going on since the conference in June,

The total balance in the account is £4312.16,

HAG Report:

Hugh confirms that there was no additional paperwork reports sent out from the committee stages of the weeks proceeding up to the meeting on the 4th of September. And once again the reports were coming to everyone verbally, and again it was raised at the HAG meeting that there was no report paperwork and to see where they would conclude a decision. The Head of Housing did provide a report for housing turns but for rent charges and etc. Also, the overall statement for concession would be available when an individual was residing with the tenant could concede the tenancy after 12 months it has been reduced to 6 months. It is a new start for the tenant to concede in the tenancy.

Hugh added that there was also another issue about the Tenant Participation Strategy we agreed a while back, Hugh emailed Gillian to see if we were finished with it but was informed that the council was going to wait till the Tenant Satisfaction Survey was out.

Damp and Mould (Awaabs Law) and also Anti-Social behaviour, Hugh continued that Anti-Social behaviour had not been completed or that it did not even get started because of the change of administration. We need all these polices completed because of the Tenant Participation Strategy. And they agreed to look at it.

Tenant Participation Officer Report:

Luke confirms he has not handed his notice in to move to his new position in the council as he just heard that he got it.

Gillian sent out a survey and think most of the members done it, but Luke will get her to resend it out.

Housing Open Day is on the 2nd of October 10am-2pm at the Albert Halls, Stirling

Was suggested to do another questionnaire for Stirling Council Tenants to fill out, also maybe a prize to be suggested as well.

Luke also suggested that maybe to talk to Jimmy McGrory to maybe visit the warehouse in Glasgow.

Any Other Reports:

Moira mentioned an issue that she reported at the repairs meeting about the woman at Tyndrum Terrace, Crianlarich, where the garden had been extended at the request of previous tenants, but the current tenant is unable to cope with this ground. Council has agreed to

amend the property lines to take back the extra land and remove the burden from the current tenant.

Anna also mentioned about the ongoing issue of trees located right outside her living room window, and she is having to turn her light on at 4pm as the tree is blocking light getting into her home.

Any Other Business:

Hugh confirms that Stirling Council Pest Control does do a free service for tenants.

Date of next meeting:

21st October 2026, 10am at Mayfield Centre