

MINUTES OF MEETING HELD IN ALLAN CENTRE, BRIDGE OF ALLAN, ON 19th APRIL 2023 AT 11.15am

Present:

William Derrick

Anna Johnston

Robert Cairney

Alexander Wallace

Hugh McClung

Mags Hughes

Apologies:

Moira Robertson

Margaretanne Browne

Non-attendance:

Duncan Faichney

In attendance:

Tony Kelly (Independent Tenant Participation Officer)

Willie thanked everyone for attending.

Minutes of last meeting:

Minutes of meeting held on 15th March 2023 had been circulated and were approved by Hugh, seconded by Alexander.

Business arising:

None.

Independent TP Officer's Report:

- a) Proposed that STA have 5 or 6 business meetings per year, and 5 or 6 meetings (known as Conversations) to which all tenants would be invited. These Conversations will hopefully attract tenants who would not normally attend a formal meeting. All tenants would be made welcome, and any problems reported would be passed on appropriately. When Conversations are put in place they will need to be well advertised.
- b) Make STA more about monitoring what we are doing about tenant participation.
- c) Housing Advisory Group (HAG) must change and return to what it was originally meant to be remit needs changing. HAG needs to be more open. Hugh had asked Councilor McGarvey if what tenants said at HAG was passed on to everyone. Tony said that the best way to get HAG changed is to involve more tenants. What does STA want HAG to look

- like? It needs to be more open to tenants and what they say should be passed on appropriately. We should be able, if possible, to have a meeting beforehand so that we can say what we would like included on the agenda. This will be discussed further.
- d) Plans are being made in preparation for the TPAS Conference to be held from 28th to 30th June 2023. Robert indicated that he would not be attending the Conference this year.

Chair's Report:

- a) William reported that he, Alexander and Anna had attended the Scrutiny Event in Dunfermline on 24th March 2023. It had been rather disappointing, as there had been no microphone and there was not much structure to the event.
- b) Stephen Clark (Head of Housing) and the Council's finance team had provided financial training for STA on 27th March 2023. This had been very worthwhile and informative. Stephen had asked those who had attended if we would be interested in a follow-up session and, when we agreed, he said that this will be arranged.

Secretary's Report:

- a) Anna continues to forward e-mails she receives from TPAS etc. to all STA members.
- b) She also maintains STA's Facebook page.
- c) No results yet from the TP satisfaction survey.
- d) STA newsletters can hopefully get up-and-running in the near future.

Any other business:

a] Hugh reported on a terminally ill tenant who had dropped a mug in the washbasin and the basin had unfortunately cracked. Tenant's wife was told the job would need to be paid for. Hugh felt that the question of responsibility/payment should have been raised when the tenant's wife reported the damage in the first place. Hugh was authorized to seek clarification from Jimmy McGrory and/or Kerray Dawson.

Date of next meeting:

CONFERENCE AND ANNUAL GENERAL MEETING TO BE HELD IN STEP ON 13th MAY 2023, commencing at 10.00am.

There being no further business William closed the meeting and thanked everyone.