



**MEETING HELD IN MAYFIELD CENTRE, ST NINIANS,
ON 17th DECEMBER 2019 AT 10.00 am**

Present:

William Derrick	Delia Waddell	Allan Brown
Kathy Brown	Alex Lamb	Anna Johnston
Moira Robertson	Hugh McClung	Philomena McClung

In attendance:

Leza Lafferty (Independent TP Officer)

Apologies:

Mags Hughes, Duncan Faichney, Robert Cairney, Michael Griffiths

- 1. Minutes of meeting held on 19th November 2019:** Acceptance was proposed by Hugh, seconded by Allan.
- 2. Matters arising:**
 - a) Page 3 Youth Services – Leza has prepared some draft questions for the young people/STA meeting.
 - b) Page 3 Item 6b Kelly Court Visit – Visit to Kelly Court will be rescheduled.
- 3. Chair's Report:**

William thanked everyone for their hard work during the year – it has been a busy year and the group has really come together. In response Philomena thanked William for all the work he has done and this was agreed unanimously.
- 4. Secretary's Report:**

Future meeting dates:
18th February 2020 – Mayfield Centre
17th March 2020 – Victoria Halls, Dunblane
21st April 2020 – Allan Centre, Bridge of Allan
19th May 2020 – Mayfield Centre

6th June 2020 – ANNUAL GENERAL MEETING, Mayfield Centre
16th June 2020 – Kippen Reading Room
18th August 2020 – Crianlarich Village Hall

5. Treasurer’s Report:

Balance £6,479.33. £136.80 has been paid to Kiswebs - £36.80 of this is to retain our domain name, the other £100 is to retain domain names we have used previously.

6. TP Officer’s Report:

- a) TP Strategy has been sent to Management. Craig would like a few changes made and Leza will let STA know what these proposed changes are.
- b) TPAS Training – 14th January 2020 – “Customer Care” and 28th January 2020 “Estate Management”. 5 members of staff have indicated that they would like to attend.

7. Any other reports:

Hugh submitted his report on the workshops he had attended at the TPAS Conference in St Andrews in December.

Hugh wanted it to be noted that Robert’s behaviour at the Conference had been exceptional. He had networked in an exemplary manner and had raised everyone’s spirits.

Everyone who had attended the Conference should be submitting their report to Craig.

8. Any other competent business:

- Moira reported that Falkirk tenants have been given wet electric heating and they have complained about the costs. Council has been working with Scottish Power and people with high usage will be allocated £450 per year. It was felt that this is unfair as people who live alone would be less likely to get anything back.
- Moira also reported that complaints had been made to Gregor about heating in Crianlarich, mainly from one tenant who wants to change his heating to wood-burning. Tenant has been told he would have to pay for this. Gregor and 2 Income Maximisation Officers had come to the village to discuss heating with anyone interested. As far as Moira knows all went well.
- Rural Stirling’s Assurance Statement is on their website. Re. gas servicing if access cannot be gained “we will have no alternative but to cap off your gas supply”. Hugh would be unhappy with this happening and surely such action should only be taken as a last resort. Rural Stirling had done a satisfaction survey – priorities

were repairs and maintenance. Rural Stirling also do a Good Neighbour Award. All Housing Officers carry out estate walkabouts every month.

- Hugh expressed concern about a few articles in the Open Door – “How your money is spent” etc.
- AGM will be held on 6th June 2020 in Mayfield Centre. Will all members consider who would be suitable as speakers and what topics might be.

Next meeting will be held in Mayfield Centre, St Ninians, on Tuesday 21st January 2020 at 10.00 am.