



**STIRLING TENANTS ASSEMBLY
MEETING HELD IN MAYFIELD CENTRE, ST NINIANS,
ON 17th JANUARY 2017 AT 10.30am**

1. Present:

Hugh McClung, Dolly Gemmell, Anna Johnston, Moira Robertson, Duncan Faichney, Thomas (Allan) Brown, Kathy Brown, Alex Lamb, Michael Griffiths, Kirsty Hill (TP Officer).

Apologies:

Richard Waddell, Delia Waddell, Willie Derrick, Kenny McKenna, Philomena McClung.

Hugh welcomed everyone to the meeting.

2. Minutes of Meeting held on 20th December 2016:

Acceptance of minutes was proposed by Michael and seconded by Moira.

3. Business arising from Minutes:

- Page 2 – Grant has now been received from Stirling Council.

4. Reports:

Chairperson

- Next meetings of Scottish Government will be on 26th January and 7th February 2017. Hugh will keep STA updated on any consultations.

Secretary

- Philomena was not present at today's meeting but had passed a booklet from the stationers to Hugh for anyone to have a look at.

Treasurer

- Balance on statement £14,094.54. Cheques have been issued for £259.80, not yet cleared, which will leave a balance of £13,834.74

Reports from TPAS Conference

- Moira's, Michael's and Anna's reports from their attendance at the TPAS Conference were circulated. Dolly's and Hugh's are to follow. Hugh had been slightly perturbed by the Empowering Tenants legislation, feeling it was not right that the communities involved would have responsibility for budgeting.
- The AGM of TPAS had been held along with the Conference. Hugh explained that some members have to stand down via a rota and be up for re-election. Hugh and Moira, as members of the TPAS Board, had each had a voting card but, as Hugh was up for re-election, he had been asked to leave the room while the vote took place. This meant that he had been unable to vote. Moira had queried whether this was right, and Hugh will look into the matter for future reference.

Tenant Survey Report

- Several 'phone call sessions have been held, attempting to find out if there are any issues which tenants might have regarding how calls are dealt with.

- Hugh handed out hard copies of the results to everyone, along with a PowerPoint presentation which Kirsty had assisted with.
- It was clear that the Council's 'phone system needs to be sorted out.
- Tenant survey report findings will be presented to Housing Advisory Group in February.
- It had become apparent that information on STA needs to be updated and made available to tenants. Various suggestions were put forward – updating online, leaflets in libraries, etc. Stirling Observer offer a free service on their District News page – meetings could be advertised there. Information to be placed in welcome packs for tenants, perhaps also to applicants. Hugh will give this some thought and report back to the next STA meeting – everyone else should do the same.
- It is hoped to carry out a similar survey, every 2 or 3 years, starting in November 2017 and again in 2020.
- Hopefully, if a similar survey is to be carried out, member of STA who is doing the 'phoning will be able to have direct access to involved tenants' phone numbers.
- Hugh recommended that a Tenant Led Inspection could be carried out on responses via the 'phone service.
- Hugh thanked Kirsty for her assistance during the survey and for her help in preparation of the report.
- At this point in the meeting Hugh advised that Kirsty will be leaving her post on 24th January. She has a new job in Glasgow, nearer her home. Everyone joined in conveying best wishes to Kirsty for the future. We are all sorry that she is leaving – she has done a lot of exceptionally hard work during her time here.

5. Any other competent business:

- STA members were reminded that we have been invited to visit North Ayrshire Council – potential to go and speak to staff and tenants. This has now been arranged for Wednesday 29th March. Provisionally 10 STA members will attend – transport will have to be arranged.
- Allan has received complaints about the roads in his area. Council had advised that roads and pavements would be repaired when house-building was complete. This has now been done and roads and pavements remain in a dreadful state. Hugh recommended that Allan raise this matter at Housing Advisory Group.

6. Date of next meeting:

Next meeting will be held on 21st February 2017 at 10.30am in Bannockburn Hillpark Centre.

Hugh closed the meeting and once again wished Kirsty good luck for the future.